

Bijlagen

1. De vragenlijst

The experience of international students at UCLouvain

7/05/25 22:40

The experience of international students at UCLouvain

Dear international students,

As part of my master's thesis, I am conducting a study on the experience of international students enrolled in **a full bachelor's or master's program at UCLouvain on the Louvain-la-Neuve campus**. This questionnaire is designed to gather valuable insights into your academic experience, your perceptions of university services, and the challenges and opportunities you encounter during your studies.

All responses will remain anonymous, and the data collected will only be used for my final thesis. The questionnaire takes approximately 7 minutes to complete.

If you have any questions, please feel free to contact me at the following email address:

margot.lourtie@student.uclouvain.be

Thank you very much for your time and participation!

Margot Lourtie

* Indicates required question

1. Are you an international student enrolled in a **full bachelor's or master's degree program** at UCLouvain **in Louvain-la-Neuve** and currently present on the campus this academic year? (2024-2025)

Mark only one oval.

☐ Yes

☐ No

Demographic questions

2. What is your age? *

Mark only one oval.

- ☐ Under 20 years old
- ☐ 20-24 years old
- ☐ 25-29 years old
- ☐ 30 years old and above

3. What is your gender? *

Mark only one oval.

- ☐ Female
- ☐ Male
- ☐ Other: _____

4. What is your nationality? *

5. What level of studies are you in? *

Mark only one oval.

- ☐ Bachelor's
- ☐ Master's

6. Which year of study are you in? *

Mark only one oval.

- ☐ 1st year of Bachelor's
- ☐ 2nd year of Bachelor's
- ☐ 3rd year of Bachelor's
- ☐ 1st year of Master's
- ☐ 2nd year of Master's
- ☐ Other: _____

7. Which faculty are you enrolled in at UCLouvain? *

Mark only one oval.

- ☐ FSM (Faculté des sciences de la motricité)
- ☐ EPL (Ecole polytechnique de Louvain)
- ☐ LOCI (Faculté d'architecture, d'ingénierie architecturale, d'urbanisme)
- ☐ AGRO (Faculté des bioingénieurs)
- ☐ SC (Faculté des sciences)
- ☐ DRT (Faculté de droit et de criminologie)
- ☐ FIAL (Faculté de philosophie, arts et lettres)
- ☐ PSY (Faculté de psychologie, logopédie, sexologie et des sciences de la famille)
- ☐ THER (Faculté de théologie et d'étude des religions)
- ☐ EDUC (Faculté des sciences de l'éducation)
- ☐ ESPO (Faculté des sciences économiques, sociales, politiques et de communication)
- ☐ LSM (Louvain School of Management)
- ☐ Other: _____

8. In which faculty at UCLouvain are you taking courses? (Multiple answers possible) *

Check all that apply.

- ☐ FSM (Faculté des sciences de la motricité)
- ☐ EPL (Ecole polytechnique de Louvain)
- ☐ LOCI (Faculté d'architecture, d'ingénierie architecturale, d'urbanisme)
- ☐ AGRO (Faculté des bioingénieurs)
- ☐ SC (Faculté des sciences)
- ☐ DRT (Faculté de droit et de criminologie)
- ☐ FIAL (Faculté de philosophie, arts et lettres)
- ☐ PSY (Faculté de psychologie, logopédie, sexologie et des sciences de la famille)
- ☐ THER (Faculté de théologie et d'étude des religions)
- ☐ EDUC (Faculté des sciences de l'éducation)
- ☐ ESPO (Faculté des sciences économiques, sociales, politiques et de communication)
- ☐ LSM (Louvain School of Management)
- ☐ Other: _____

9. Why did you choose Louvain-la-Neuve as your destination for studies? (Multiple answers possible)

Check all that apply.

- ☐ For the academic reputation of UCLouvain
- ☐ For the cultural and social opportunities
- ☐ For the quality of student services and campus facilities
- ☐ For its geographical proximity to my home country
- ☐ Because of a specific study program or course offered at UCLouvain
- ☐ For the affordability of tuition fees and living costs
- ☐ To learn/improve my French language skills
- ☐ Other: _____

Logistics and extracurricular activities

10. How did you find your accommodation? *

Mark only one oval.

- ☐ Through an agency
- ☐ Through the university
- ☐ Through online platforms (social media, websites, etc.)
- ☐ Through friends/family
- ☐ Other: _____

11. Did you encounter any difficulties with your accommodation or in finding one? *

Mark only one oval.

- ☐ Yes
- ☐ No
- ☐ Partially

12. If yes, which ones?

13. How satisfied are you with your accommodation? *

Mark only one oval.

- 1 2 3 4 5
-
- Very ☐ ☐ ☐ ☐ ☐ Very satisfied

14. Do you find the cost of living in Louvain-la-Neuve suitable for your budget as an international student?

Mark only one oval.

- ☐ Very affordable
☐ Affordable
☐ Neutral
☐ Expensive
☐ Very expensive

15. Does the cost of living impact your experience at UCLouvain? *

Mark only one oval.

- ☐ Yes, significantly
☐ Yes, somewhat
☐ No, not really
☐ No, not at all

16. Do you participate or have you ever participated in extracurricular activities related to your courses at UCLouvain? (Tandem, Buddy Programme, welcome day, etc.)

Mark only one oval.

- ☐ Yes
☐ No

17. If yes, which ones?
-

18. To what extent do you think the social and cultural activities offered by the university (university theater, "kots-à-projet" parties, etc.) are beneficial for international students?

Mark only one oval.

	1	2	3	4	5	
Not	☐	☐	☐	☐	☐	Very beneficial

Social integration

19. Did you receive enough information about the cultural and social traditions of the country when you arrived at UCLouvain?

Mark only one oval.

- ☐ Yes
☐ No
☐ Partially

20. To what extent do you feel socially integrated at UCLouvain? *

Mark only one oval.

	1	2	3	4	5	
Not	☐	☐	☐	☐	☐	Very integrated

21. Do local students belong to your group of friends? *

Mark only one oval.

- ☐ Yes
☐ No

22. If yes, how did you meet them? (Multiple answers possible)

Check all that apply.

- ☐ At university-organized events (e.g., welcome activities, cultural events)
☐ In classes or group works
☐ At social events and parties (e.g., Kot-à-Projet events, student nights)
☐ Through the Buddy Programme (e.g., being paired with a local student)
☐ At Tandem events
☐ Through ESN activities (Erasmus Student Network)
☐ Via social media and online groups (Facebook, WhatsApp..)
☐ Through shared student housing (e.g., kot, residence halls)
☐ Through part-time jobs or volunteering
☐ At cafés, bars, or common student spaces
☐ Through mutual friends
☐ During sports or extracurricular activities
☐ Other: _____

23. What are the main challenges you have faced in socially integrating at UCLouvain? *

Mark only one oval per row.

	Non applicable	Very easy	Easy	Moderate	Difficult	Very difficult
Language barrier	☐	☐	☐	☐	☐	☐
Difficulty making friends	☐	☐	☐	☐	☐	☐
Cultural differences	☐	☐	☐	☐	☐	☐
Lack of opportunities to interact with local students	☐	☐	☐	☐	☐	☐
Difficulty finding activities suited for international students	☐	☐	☐	☐	☐	☐

24. Have you faced any other challenges? If so, please specify

25. What opportunities help facilitate your social integration at UCLouvain? (Multiple answers possible)

Check all that apply.

- ☐ University-organized events and activities (e.g., welcome week, cultural activities)
- ☐ Activities from student associations (e.g., Erasmus Student Network, Coordination Générale d'Étudiants Internationaux)
- ☐ Language courses or intercultural workshops (e.g., Tandem)
- ☐ The buddy programme
- ☐ Group projects and teamwork in classes
- ☐ Sports activities
- ☐ Student housing interactions (e.g., shared accommodations, residence events)
- ☐ Social media and online groups (e.g., Facebook groups, WhatsApp chats for students)
- ☐ Social events and parties (e.g., Kot-à-Projet events, student nights)
- ☐ Part-time jobs or volunteering (e.g., student jobs, charity work)
- ☐ Cafés, bars, or common student spaces
- ☐ Other: _____

26. Do you think that the initiatives, activities and programs organized by student associations (such as ESN, CGEI, Kot Erasmus, etc.) have played an important role in your integration at UCLouvain?

Mark only one oval.

- ☐ Yes
☐ No
☐ Partially

27. If yes, which one(s)?

Academic experience

28. In which language(s) are your courses taught at UCLouvain? (Multiple answers possible) *

Check all that apply.

- ☐ English
☐ French
☐ Dutch
☐ Other:

29. Are you satisfied with the information and support you have received at UCLouvain? *

Mark only one oval.

1 2 3 4 5

Very ☐ ☐ ☐ ☐ ☐ Very satisfied

30. Did you encounter any administrative difficulties with your registration or the management of your course program?

Mark only one oval.

☐ Yes

☐ No

31. If yes, which ones?

32. Did you find it easy to adapt to the teaching methods at UCLouvain? *

Mark only one oval.

☐ Yes

☐ No

☐ Partially

33. If no or partially, please specify

34. Did you find the information about exam modalities clear and sufficient? *

Mark only one oval.

☐ Yes

☐ No

35. How would you rate the quality of teaching in your program? *

Mark only one oval.

	1	2	3	4	5	
Very	☐	☐	☐	☐	☐	Very satisfied

36. Do you have access to sufficient academic resources (library, online materials, etc.)? *

Mark only one oval.

☐ Yes

☐ No

37. How would you evaluate the academic support at UCLouvain? *

Mark only one oval.

	1	2	3	4	5	
Insu	☐	☐	☐	☐	☐	Very sufficient

38. Do you think the courses and teaching approach at UCLouvain are adapted to international students?

Mark only one oval.

☐ Yes

☐ No

Perception and overall satisfaction

39. How would you rate your overall experience as an international student at UCLouvain? *

Mark only one oval.

	1	2	3	4	5	
Very	☐	☐	☐	☐	☐	Very positive

40. Did your experience at UCLouvain meet your initial expectations as an international student?

Mark only one oval.

☐ Yes

☐ No

41. How would you rate the quality of services offered to international students (orientation, assistance, etc.)?

Mark only one oval.

☐ Very dissatisfied

☐ Dissatisfied

☐ Adequate

☐ Satisfactory

☐ Very satisfied

42. What major challenges have you faced during your stay at UCLouvain? (Multiple answers possible)

Check all that apply.

- ☐ Language barriers
- ☐ Different academic system
- ☐ Difficulties with social integration
- ☐ Lack of support from the university
- ☐ Heavy workload and stress
- ☐ Adapting to cultural differences
- ☐ Lack of social events for international students
- ☐ Issues with student housing (availability, cost, or conditions)
- ☐ Financial difficulties (cost of living, managing expenses)
- ☐ Public transport or commuting difficulties
- ☐ Other: _____

43. Would you recommend the experience of studying at UCLouvain in Louvain-la-Neuve to another student?

Mark only one oval.

- ☐ Yes
- ☐ No

44. Do you have any suggestions or comments to improve the experience of international students at UCLouvain? (Respond with "/" if you don't have)

45. What would you have liked to know before arriving at UCLouvain and that would have made your experience easier?

This content is neither created nor endorsed by Google.

Google Forms